

ICM COURT MANAGEMENT PROGRAM

(Certified Court Manager, Certified Court Executive, Fellows)

Features “We have ...”	Benefits “It will ...”	Value “Which means ...”
Crucial and in-depth conversations about policies and practices, strategies, best practices	Increase awareness and understanding, enhance job satisfaction and appreciation	Confidence, resilience, better team functioning, better job performance; ability to contribute more; innovation
Multiple levels of certification: Manager, Executive, and Fellow	Create a wide range of knowledge and skills	Employee retention, career enhancement, decreased turnover; confident, effective managers and employees
Relevant, topic-specific, timely, integrated courses	Adapt with flexibility to learner’s and court’s needs; improve critical thinking skills; expand point of reference	Sustained, cross-functional work force; ability to compete effectively for and perform new positions with confidence
National curriculum	Ensures integrity of programming; consistent content regardless of who is teaching or where course is taught	Transferable knowledge and skills; career flexibility; confidence in hiring; reliable behaviors
Workshop-based training with active participation exercises	Assist employee learning by doing with help from fellow attendees	Better teamwork, productivity, and morale; skills are used and retained
Opportunity to network with court from other states or internationally	Enhance diversity and teamwork; exposure to ideas, methods	Improved productivity, increased networking, enhanced morale
Learner-centered courses based on Kolb’s Theory of Experiential or Adult Learning Styles	Focus on what the learner needs, not what the teacher wants to do	Demonstrated critical thinking skills; improved problem-solving skills
Certified faculty who are subject matter experts	Offer consistent course delivery; create motivational workplaces; offer leadership opportunities	Stronger relationships, emerging leaders, career enhancement and job satisfaction
Low cost, economical licensee and partnership arrangements	Assist with budget planning, increase ability to meet specialized needs	Sustainable, cross-functional skilled workforce

ICM CERTIFICATION PATH

